

CAMP BESTIVAL DORSET ACCESS CAMPSITE INFORMATION

We moved to a new home for access camping in 2021. It's a large and spacious site with flat ground, and our Access Team and Festival Volunteers ensure we maintain a calm and quiet environment. The campsite is designed to be a safe space that allows everyone to go at their own pace, and to recharge after being in the busy arenas.

We know that coming from home to a festival environment can be challenging and sometimes stressful, particularly for families and campers supporting someone who is neurodiverse or has specific learning differences, and we have a range of additional facilities and services on the campsite to make the experience of camping at a festival more manageable for customers with additional needs.

We do our utmost to accommodate additional or specific requests on site to make everyone feel supported – we can allocate pitches in quieter areas of the site for anyone who wants a little more distance from other campers, for example. We ask that everyone staying with us on the Access Campsite is respectful of the site itself, helping to keep it free from litter and leaving facilities in good condition, and to be respectful of other people's needs and differences.

FACILITIES

- Campsite Office staffed 24/7 by our experienced Access Team
- Box Office with an induction loop
- Accessible toilets
- Accessible showers
- Standard toilets and showers
- A changing places unit (provided by Mobiloo) containing a raised bed with a hoist - slings will not be provided, please bring your own hoist slings
- Charging points for electric wheelchairs and any other portable items in our free charging tent
- A limited number of pitches with electric hook up for essential medical equipment
- Fridge for storing meds and any specific dietary items (located in the Campsite Office)
- Fresh water points
- Waste disposal point
- Spending area for Assistance Dogs and ESAs
- A free shuttle bus running between the campsite and the main festival entrance
- A dedicated pedestrian walkway to the arena areas
- A secure car park next to the campsite
- A dedicated food vendor
- Breakfast Club activities
- Priority booking for some activities at Camp Bestival via the Campsite Office

LOCATION

Distances in metres to the main event fields from the Access Campsite:

Castle Stage Viewing Platform 707m

Lower Kids' Garden	677m
Upper Kids' Garden	900m
Dingly Dell / Slow Motion	910m
Magic Meadow	865m
Upper Magic Meadow	105m
Wild Tribe	1300m

PITCHES

A maximum of six people (including yourself and your PA) can camp per pitch. Each pitch measures 7x9m, and any awnings or additional tents must also fit within this pitch size.

CAMPING

Campers can bring their own accommodation to the festival; it is also possible to book and pay for some of our Boutique tent structures or Pre-Pitch tents to be pitched on the Access Campsite.

Requests must be made at least three weeks before the festival - please contact our Accessibility Manager for more information.

LIVE IN VEHICLES

We welcome campervans, caravans, rooftop tents and trailer tents on the Access Campsite. There is a dedicated area of the campsite for live in vehicles.

PARKING

If you are approved for Access Camping you will be eligible for one free space in the Accessible Car Park if needed. You must purchase a Car Park Pass for any additional vehicles.

ELECTRIC HOOK UP

We have a limited number of hook up pitches on the Access Campsite for customers who need 24/7 power for essential medical equipment.

There is an additional charge for electric hook up, the online link to purchase this will only be sent to campers who have had an application for Access Camping and electric hook up approved.

The cost of electric hook up is £35 for the full weekend.

We cannot provide hook up for portable items such as tablets or gaming devices, and we cannot guarantee to provide hook up for CPAP machines - batteries and portable power sources for CPAP machines are widely available, specifically designed to be used when camping or on flights.

CHARGING TENT

There is a secure charging tent on site which is free for all campers to charge chairs, scooters and any other portable devices or power packs.

SHUTTLE BUS SERVICE

A shuttle bus service will operate a loop between the campsite and the pick-up/drop off point at the main festival entrance. This service is available to anyone who is unable to use the walking route into the arena.

These specialist vehicles are configured with seats and space for wheelchairs, and buses will run continually throughout arena opening hours.

SET UP AND PACK DOWN

We do not permit cars to drive up to tent pitches to unload. Instead, there are some free trolleys which all campers can use to move belongings from the car park to a pitch on the campsite.

We want to maintain the ground condition for everyone, and it's essential that all campers can set up and pack down on site safely with as little vehicle movement as possible.

TROLLEYS

If you have booked and paid for trolley hire at Camp Bestival and are staying on the Access Campsite, there will be a dedicated point for collections and returns on the campsite.

CONTACT

Please contact our Accessibility Manager, Amy, with any other questions about Access Camping on dorsetaccess@campbestival.net