

CAMP BESTIVAL DORSET - ACCESSIBLE CAMPSITE INFORMATION

Our Access Campsite is a large and spacious site with flat ground, and a range of additional facilities and services to make the experience of coming from home to a festival environment more manageable.

Our Access Team and Festival Volunteers ensure we maintain a calm and quiet environment, the campsite is designed to be a safe space that allows everyone to go at their own pace and to recharge after being in the busy arenas.

We ask that everyone staying with us on the Access Campsite is respectful of the site itself, helping to keep it free from litter and leaving facilities in good condition, and to be respectful of other people's needs and differences.

Please read this information sheet before applying for space on the Access Campsite and contact our Accessibility Manager, Amy, if you have any questions by emailing dorsetaccess@campbestival.net

ACCESSIBLE CAMPSITE LOCATION

The distances in metres to the main event fields from the Access Campsite are below.

Castle Stage Viewing Platform	707m
Lower Kids' Garden	677m
Upper Kids' Garden	900m
Dingle Dell / Slow Motion	910m
Magic Meadow	865m
Upper Magic Meadow	1005m
Wild Tribe	1300m

These distances are also marked on the Access Map, which will be on our website before the festival and will be sent to all access customers via email.



ACCESS CAMPSITE FACILITIES

Please note, the facilities listed below are **only** available on the Accessible Campsite

- Accessible showers
- Accessible toilets
- Accessible Campsite Car Park
- Activity booking (priority booking for some activities via the campsite office)
- Box Office with an induction loop
- Breakfast Club (free activities every morning including circus skills, yoga and BSL)
- Campsite Office staffed 24/7 by our experienced Access Team
- Changing places unit (slings will not be provided, please bring your own hoist slings)
- Charging tent for electric wheelchairs and any other portable items
- Coffee vendor
- Electric hook up pitches for essential medical equipment (more information below)
- Fridge for storing meds and any specific dietary items (located in the Campsite Office)
- Shuttle bus service (from the campsite to the main festival entrance)
- Spending area for Assistance Dogs and ESAs
- Trolleys for use during set up and pack down
- Water points
- Waste disposal point

SHUTTLE BUS SERVICE

A shuttle bus service operates on a loop between the campsite and the pick-up/drop off point at the main festival entrance. This service is available to anyone who is unable to use the dedicated pedestrianised walking route into the arena.

These specialist vehicles are configured with seats and a space for wheelchairs, and buses run continually throughout arena opening hours.

The shuttle bus stop is clearly signposted on the campsite and at the pick up/drop off point, there is a timetable at the shuttle bus stop and in the campsite office with operating times for each day, and there are some chairs available at both stops.



ACCESS CAMPSITE INFORMATION

CAMPING

Campers can bring their own accommodation to the festival; it is also possible to book and pay for some of our Boutique tent structures or Pre-Pitch tents to be pitched on the Access Campsite.

If you have booked and paid for an accommodation package, requests to move your accommodation to the Access Campsite must be made at least three weeks before the festival - please contact our Accessibility Manager for more information.

CAMPERVANS, CARAVANS AND LIVE IN VEHICLES

We welcome campervans, caravans, rooftop tents and trailer tents on the Access Campsite. There is a dedicated area of the campsite for live in vehicles.

You do not need to purchase a standard live in vehicle pass if you are applying for Access Camping. The Access Campervan/Caravan pass is not available on general sale, only customers approved for Access Camping will be sent a link to pay for the concession rate Live In Vehicle Pass.

CHARGING TENT

There is a secure charging tent on the access campsite site which is free for all campers to use, to charge chairs, scooters and any other portable devices or power packs.

We supply sockets only, we do not have any plugs, cables, adaptor or leads on site.

There are also charging points at both viewing platforms (Castle Stage and Big Top).

Some equipment can be securely charged in the Medical Tent, which is marked on the Access Map.

ELECTRIC HOOK UP PITCHES

We have a limited number of hook up pitches on the Access Campsite for customers who need 24/7 power for essential medical equipment. These can be applied for when you complete an application for Access Camping.

There is an additional charge for electric hook up, the online link to purchase this will only be sent to campers who have had an application for Access Camping and electric hook up approved. The cost of electric hook up is £35 for the full weekend.

We cannot provide hook up for portable items such as tablets or gaming devices, and we cannot guarantee to provide hook up for CPAP machines - batteries and portable power sources for CPAP machines are widely available, specifically designed to be used when camping or on flights.

Customers approved for an electric hook up pitch for essential medical equipment must supply their own 20m CABLE, with a 13Amp to 16Amp connection.



PITCH SIZES

A maximum of six people (including yourself and your PA) can camp per pitch.

Each pitch measures 7x9m, and any awnings or additional tents must also fit within this pitch size.

PARKING

If you are approved for Access Camping you will be eligible for one free space in the Accessible Campsite Car Park if needed. You must purchase a Car Park Pass for any additional vehicles.

SET UP AND PACK DOWN

We do not permit cars to drive up to tent pitches to unload. Instead, there are some free trolleys which all campers can use to move belongings from the car park to a pitch on the campsite. There are some trolleys available for all campers to use during set up and pack down.

We want to maintain the ground condition for everyone, and it's essential that all campers can set up and pack down on site safely with as little vehicle movement as possible.

CONTACT

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